## TELECOMMUNICATIONS DEVICE NOTIFICATION ADULT RESIDENTIAL FACILITY RESIDENTIAL CARE FACILITY FOR THE ELDERLY **FOSTER FAMILY HOME** SOCIAL REHABILITATION FACILITY **SMALL FAMILY HOME GROUP HOME** NOTICE Any deaf or hearing impaired, or otherwise impaired resident of any community care facility is entitled to equipment and service by the telephone company, pursuant to Section 2881 of the Public Utilities Code, to improve the quality of their telecommunications. Any resident who has a declaration from a licensed professional or a state o r federal agency pursuant to Section 2881 of the Public Utilities Code, that he or she is deaf or hearing impaired, or otherwise disabled should contact the local telephone company and ask for assistance in obtaining this equipment and service. This section shall not be construed to require, in any way, the licensee to provide a separate telephone line for any resident. CLIENT SIGNATURE DATE CONSERVATOR/RESPONSIBLE PARTY/AUTHORIZED REPRESENTATIVE SIGNATURE DATE FACILITY NAME FACILITY ADDRESS **FACILITY REPRESENTATIVE SIGNATURE** DATE

## CALIFORNIA PUBLIC UTILITIES CODE SECTION 2881 (a) and (c)

- 2881. (a) The commission shall design and implement a program whereby each telephone corporation shall provide a telecommunications device capable of serving the needs of individuals who are deaf or hearing impaired, together with a single party line, at no charge additional to the basic exchange rate, to any subscriber who is certified as an individual who is deaf or hearing impaired by a licensed physician and surgeon, audiologist, or a qualified state or federal agency, as determined by the commission, and to any subscriber that is an organization representing individuals who are deaf or hearing impaired, as determined and specified by the commission pursuant to subdivision (e). A licensed hearing aid dispenser may recommend an individual to a licensed physician and surgeon or audiologist for purposes of participation in the program.
- (c) The commission shall also design and implement a program whereby specialized or supplemental telephone communications equipment may be provided to subscribers who are certified to be disabled at no charge additional to the basic exchange rate. The certification, including a statement of medical need for specialized telecommunications equipment, shall be provided by a licensed physician and surgeon acting within the scope of practice of his or her license, or by a qualified state of federal agency as determined by the commission.

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